Christine Porath, Ph.D.

Mastering Civility: For the Workplace and Beyond

As employees exchange seemingly inconsequential inconsiderate words and deeds, productivity and collaboration plummets, and norms are shredded. If employees are behaving badly toward one another, it means that individuals and teams are losing time, effort, energy, focus, creativity, loyalty and commitment. The effects of incivility flow to clients and external stakeholders, damaging relationships and influence.

Bio: Christine Porath is an Associate Professor at the McDonough School of Business at Georgetown University. She is also a consultant working with leading organizations to help them create a thriving workplace. Her speaking and consulting clients include Google, United Nations, World Bank, International Monetary Fund, Pixar, Genentech, Department of Labor, Department of the Treasury, Department of Justice, and National Security Agency. Christine is a frequent contributor to the Harvard Business Review and Psychology Today, and has written articles for New York Times, Wall Street Journal, McKinsey Quarterly, and Washington Post and author of Mastering Civility: A Manifesto for the Workplace and co-author of The Cost of Bad Behavior. Christine’s work has been featured worldwide in over 1500 television, radio and print outlets. It has appeared on 20/20, Today, FoxNews, CNN, BBC, NBC, msnbc, CBS, ABC, and NPR. Before getting her Ph.D., she worked for International Management Group, a leading sports management and marketing firm. Porath received her Ph.D. from Kenan-Flagler Business School at the University of North Carolina at Chapel Hill. She earned her bachelor's degree in economics from College of the Holy Cross where she was a member of Phi Beta Kappa and the women’s basketball and soccer teams.